



OFFICE OF AGRICULTURE AND LIVESTOCK
INSPECTION AND CERTIFICATION SERVICES

**MESSAGE TO IPPC CONTACT POINTS ON ISSUANCE/ACCEPTANCE OF
PHYTOSANITARY CERTIFICATES, IMPORT PERMITS OR OTHER REQUIRED
DOCUMENTS**

Dear IPPC Contact Point,

Considering the measures adopted by the different countries in the world with the purpose of avoiding the infection and spread of the COVID-19 virus, among our trading partners which has led to restricted and controlled circulation, limitation of commercial flights, hence making it impossible for the exporting companies to deliver hard copy Phytosanitary Certificates to the ports of destination of the consignments as a result of implementation the above mentioned measures.

In this regard, the Rwanda NPPO would like to inform its trading partners that it is exclusively using its National Electronic Certification System through **e-ralis portal** via the link: **w.w.w.eralis.minagri.gov.rw** as a possible means of ensuring the delivery of consignments in an efficient and timely manner until the system shall have been fully integrated to the **IPPC ePhyto Solution**. As such only online documents including Phytosanitary Certificates and Import Permits shall be issued to exporters and importers respectively.

In order to confirm the authenticity of the online received documents issued by the Rwandan competent authority (scanned image, a photo, etc. of original Phytosanitary Certificate and/or Import Permit) in your country, it is required to have the document number: Phytosanitary Certificate or Import Permit Number, and the QR Code.

In case of the imports, the Rwanda competent authority will accept the presentation of a scanned copy of the Phytosanitary Certificate and other required documents. The Competent Authority in exporting country can send the health certificate and other required documents by email, under the following conditions:



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- The mail must contain the number of the health certificate in the subject of the mail;
- Scanned certificates must be sent to Competent Authority having inspection and certification of agricultural commodities in its responsibilities;
- Documentary check will always be carried out on arrival at entry point as a pre-requisite for clearance of consignments. However, it should be noted that at a later stage when the situation gets back to normal, importers may be required to submit the original papers of the online received files in case need may arise.

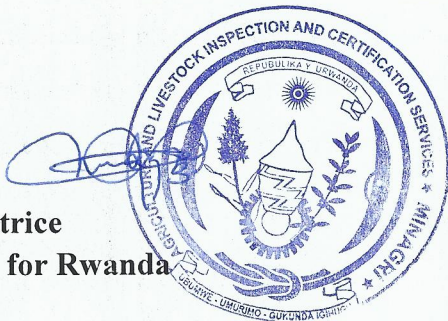
In this way, we hope to collaborate in timely release of consignments, proceeding with the export/import process as smooth as possible.

Thanking you in advance for your kind cooperation on this, as well as the distribution of information to the different phytosanitary controls that exist at the entry points of your country.

For more clarification when needed, please contact us on: infoinspection@minagri.gov.rw ; buwumukiza@minagri.gov.rw ; buwumukiza@yahoo.fr

Best regards,

UWUMUKIZA Beatrice
IPPC Contact Point for Rwanda



CC:

- Honorable Minister of Agriculture and Animal Resources
- Honorable Minister of Trade and Industry

RWANDA